



FAQ's

Do I need, or can I make a reservation using my Groupon Voucher?

No, we do not accept or make reservations using Groupon. It is on a first come first serve basis, subject to availability. Just bring in your voucher when you plan on going on your Antarctic Expedition!

When can I use my voucher?

Check your voucher to determine whether you purchased a Sunday-Friday Voucher or a Saturday Only voucher. The voucher is good any day, any time; only subject to occasional blackout dates which may arise, please check the website calendar for these blackout dates.

Operation hours: Sunday, Monday, and Wednesday, 7pm-12am; Thursday, 7pm-1am; and Tuesday, Friday and Saturday, 7pm-2am.

What is included with my Groupon?

Your Groupon voucher includes entry for two people into both our Fire Lounge and World Famous ICEBAR, a Fur Coat upgrade and gloves rental for two, and two drink REFILLS inside the ICEBAR in Crystal ICE Glasses with the purchase of a 1st drink (\$10)

What if I have only one person (or an odd number of people with Groupons) with my Groupon for two?

The redeeming group will still be eligible for the same number of drink refills that they paid for; 2 drink refills per Groupon.

Can we bring multiple parties with Groupon Vouchers?

Absolutely! Again, subject to space and availability. If you're unsure of availability, feel free to call us and we'll be happy to assist!

When's the best time to redeem?

We'd suggest to come in earlier in the evening if possible, we typically have more availability in our 7:15, 8:00 and 8:45 time slots!