



## FAQ's

### **Do I need, or can I make a reservation using my Travelzoo Voucher?**

You don't need a reservation to use your Travelzoo Voucher, however, you may make a reservation if you desire to. Simply go to the "Buy Tickets" page of our website, choose your desired time and date, and enter "TRAVELZOO" as the promo code. Then fill out your name and email and submit. You must still bring your voucher on the day of your reservation.

### **When can I use my voucher?**

The voucher is good any day, any time; only subject to occasional blackout dates which may arise, please check the website calendar for these blackout dates. Operation hours: Sunday, Monday, and Wednesday, 7pm-12am; Thursday, 7pm-1am; and Tuesday, Friday and Saturday, 7pm-2am.

### **What is included with my Travelzoo Voucher?**

Your Travelzoo voucher includes entry for two people into both our Fire Lounge and World Famous ICEBAR, a Fur Coat upgrade and gloves rental for two, and two FIRST drinks (\$20 value) inside the ICEBAR in Crystal ICE Glasses

### **What if I have only one person (or an odd number of people with Travelzoo Vouchers) with my Travelzoo for two?**

The redeeming group will still be eligible for the same number of drinks that they paid for; 2 first drinks per voucher.

### **Can we bring multiple parties with Travelzoo Vouchers?**

Absolutely! Again, subject to space and availability. If you're unsure of availability, feel free to call us and we'll be happy to assist!

### **When's the best time to redeem?**

We'd suggest to come in earlier in the evening if possible, we typically have more availability in our 7:15, 8:00 and 8:45 time slots!